New Microsoft Outlook being forced from January, what you need to know



Microsoft's about to switch over users to a fresh version of Outlook for Windows, and starting 6 January 2025 (with Enterprise licensed users following on 1 April 2026), users will start seeing prompts nudging them into the new look and feel. It's a upgrade, but we get it—not everyone's eager to dive in headfirst.

Right out of the gate, every user on Business Standard and Business Premium will get a friendly push to the new Outlook in January 2025. But if that feels a bit too soon, you can dial things back. Users can toggle back themselves by heading into Outlook Options, General and switching off the new experience. That's the quick fix if a handful of people need it.

If you need a more systematic approach, something that covers everyone at once without all those one-by-one toggles, here's the technical lowdown you've been waiting for:

Adjust the registry on each user's machine:

Copy code

[HKEY_CURRENT_USER\Software\Policies\Microsoft\Office\ 16.0\Outlook\Preferences]

"NewOutlookMigrationUserSetting"=dword:00000000

This prevents the switch from happening. Another tweak hides the "New Outlook" toggle, so users can't flip it themselves:

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 $[HKEY_CURRENT_USER\Software\Microsoft\Office\16.0\Cutlook\Options\General]$

"HideNewOutlookToggle"=dword:00000001

Group Policy and Cloud Policy

Download the latest Group Policy templates and roll out these settings organisation-wide. If your devices aren't domain-joined, no problem—Cloud Policy in the Microsoft 365 Apps admin centre lets you set a similar guardrail centrally.

Intune Configuration

Managing devices with Intune (a.k.a. Microsoft Endpoint Manager)? Perfect. Just create a configuration profile to control this migration:

Policy Name: Admin-Controlled Migration to New Outlook

Value: Disabled

With that in place, users you manage won't budge until you're good and ready.

When should you move?

- 1. When you have finished briefing your IT support staff.
- 2. When you have updated your internal wikis and step-by-step guides,
- 3. When you have tested those integrations that make your business run.

Checkout the Feature comparison here >

Need a hand?

If you're feeling a unsure about registry paths, policy configurations, or the best route to take, just ask. We're here to chat through the details, help you fine-tune your approach, and make this transition feel less pressured.

The new Outlook is coming, but you've got all the tools you need to manage the rollout your way. With a bit of forethought (and maybe a tweak or two), you'll be ready to give your users the smooth, supported experience they deserve.

Happy New Year!

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